



**State of Illinois**  
**Illinois Commerce Commission**  
**Code Part 737.130**  
**LEC Electing Providers Quarterly Filing**

**Frontier North Inc.**  
**for quarter ending June 30, 2016**

**Credit due in accordance with Section 220 ILCS 5/13-506.2(e)(2)(A)**

Credits due to out-of service conditions lasting more than 30 hours	April	May	June	Totals
A. Total dollar amount of all customer credits paid:	\$2,691.12	\$4,270.04	\$5,958.93	\$12,920.09
B. Number of credits issued for repairs - 30-48 hours:	99	104	120	323
C. Number of credits issued for repairs - 49-72 hours:	93	121	152	366
D. Number of credits issued for repairs - 73-96 hours:	43	80	92	215
E. Number of credits issued for repairs - 97-120 hours:	36	47	66	149
F. Number of credits issued for repairs greater than 120 hours:	24	36	87	147
G. Number of exemptions claimed for each of the categories identified in Section 220 ILCS 5/13-506.2(e)(2)(D):	0	0	0	0

**Credit due in accordance with Section 220 ILCS 5/13-506.2(e)(2)(B)**

Failure to Install Basic Local Exchange Service	April	May	June	Totals
A. Total dollar amount of all customer credits paid:	\$30.50	\$374.99	\$557.48	\$962.97
B. Number of installations after 5 business days:	1	12	2	15
C. Number of installations after 10 business days:	0	2	4	6
D. Number of installations after 11 business days:	0	0	0	0
E. Number of exemptions claimed for each of the categories identified in Section 220 ILCS 5/13-506.2(e)(2)(D):	0	0	0	0

**Credit due in accordance with Section 220 ILCS 5/13-506.2(e)(2)(C)**

Missed Appointments	April	May	June	Totals
A. Total dollar amount of all customer credits paid:	\$175.00	\$1,230.99	\$1,428.10	\$2,834.09
B. Number of customers receiving credits:	5	52	52	109
C. Number of exemptions claimed for each of the categories identified in Section 220 ILCS 5/13-506.2(e)(2)(D):	1	1	0	2